

World Trade Ctr/Chambers St./Park Pl.*

A C E 2 3

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 3.0

Crowding: 2.7

Ease of Movement: 3.2

Cleanliness: 3.3

Security: 2.9

Information: 3.0
(signs and announcements)

RIDER'S COMMENTS

- "It's a nice looking station but it tends to get a little confusing."
- "The new 'Eye on the World' tile mural is nice."
- "Not enough revolving gates to exit the station. Especially in the rush hour."
- "Recent improvements are nice."

KEY FACTS ABOUT THIS STATION

8th most used subway station

Ridership up 0.1% in last year

(from 54,857 to 54,889 on average weekday)

Area served: Downtown Central Business District

Handicap accessible? Yes on the E

Station's 3 platforms have:

13 benches

17 pay phones

24 trash cans

1 escalators

0 elevators

5 subway maps

1 newsstands

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

President, MTA NYC Transit

370 Jay Street, Brooklyn, New York 11201

(718) 330-4321, fax (718) 596-2146

Anthony Giudice

Chief Stations Officer

(same address)

(718) 243-4637; fax (718) 243-3341

* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.