



# Broadway Nassau/Fulton St.\*

**A C J M Z 2 3 4 5**

## THE RIDERS RATINGS (on a 1-5 scale)

**Overall: 2.8**

Crowding: 3.0

Ease of Movement: 2.7

Cleanliness: 2.8

Security: 2.6

Information: 3.0  
(signs and announcements)

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## RIDER'S COMMENTS

- "I find it very difficult to navigate this station."
- "This station has been a nightmare for years."
- "Overall I see many good improvements: painting, decorative tiles, wall ceramic tiles, floor tiles, iron gates, etc. However, the tracks for the 4 and 5 seems to be filled with litter and the congestion of the 4 and 5 is still unbearable."
- "More directional signs- I got lost trying to find the uptown 4 and 5."
- "The A train stop is very crowded and needs new signs to direct through confusing maze of passageways."

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## KEY FACTS ABOUT THIS STATION

11th most used subway station

Ridership up 10% in last year

*(from 55,367 to 60,926 on average weekday)*

Area served: Downtown Manhattan

Handicap accessible? No

Station's 5 platforms have:

17 benches

17 pay phones

23 trash cans

0 Escalators

0 Elevators

3 Subway maps

2 Newsstands

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## COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

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Anthony Giudice

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\* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.