



59th St./Columbus Ave.*

4 5 6

THE RIDERS RATINGS (on a 1-5 scale)

Overall: 2.9

Crowding: 2.7 Ease of Movement: 3.1

Cleanliness: 2.8 Security: 2.9

Information: 3.0
(signs and announcements)

RIDER'S COMMENTS

- "PA speakers suck and platforms are nasty and dirty."
- "It functions well, but desperately needs to be cleaned up."
- "Information is well posted. I don't know about security, cause I don't see them."
- "The MetroCard vending machines are the best thing that could have happened to this station."

KEY FACTS ABOUT THIS STATION

13th most used subway station

Ridership up 7.7 % in last year

(from 47,353 to 51,016 on average weekday)

Area served: Midtown Central Business District

Handicap accessible? No

Station's 4 platforms have:

20 benches

23 pay phones

24 trash cans

0 escalators

0 elevators

6 subway maps

4 newsstand

COMPLIMENTS? COMPLAINTS?

Lawrence Reuter

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Anthony Giudice

Chief Stations Officer

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* Based on a poll of 3,789 subway riders by the NYPIRG Straphangers Campaign conducted between April 25th and August 14th, 2000. Campaign staff also conducted an inventory of the amenities for each station's platforms. MTA New York City Transit is the source for the figures on ridership. The campaign decided not to include the manager for each station given their turnover and difficulty in reaching them.