

Monitoring June 28th Bus Service Changes

Please read instructions before filling out this form

Name: _____ Start time: _____ Finish time: _____

Phone: _____ Borough of residence: _____

1. Bus stop location (intersection): _____ and _____ in _____ (Borough).

Stop eliminated? YES NO

(Old route number, if known: _____)

(If YES, go to question two.)

Used to be route number: _____

If new route, number is: _____

(If NEW ROUTE, go to question three.)

2. If the stop is eliminated, is there a sign that:

States the location of nearest stop? YES NO

States that this is still a bus stop (such as a "guide-a-ride" or tall blue pole)? YES NO

3. If the stop now serves a new route, is there a sign that:

States the number of the new route? YES NO

States that this is still a bus stop (such as a "guide-a-ride" or tall blue pole)? YES NO

If there is a "guide-a-ride," does it have a map and/or timetable for:

OLD ROUTE? YES NO

NEW ROUTE? YES NO

4. Did you observe a rider arrive at the stop? YES NO

If YES, ask him/her if they were aware:

Of the change(s) in advance? YES NO

(then) What alternative routes he/she can take? YES NO

(then) What's their estimate of new commuting time?

OLD TIME _____ (minutes)

NEW TIME _____ (minutes)

___Not applicable

Any other comments?: _____

If rider is willing to talk to media, please write his/her name and phone number:

5. Did at least one bus arrive while you are at the stop? YES NO

If yes, did you observe riders ask the bus driver about the new route the bus was taking? YES NO

If yes, were you able to observe the bus driver's response? YES NO

If yes, did you feel that the driver offer a satisfactory explanation? YES NO

Comments: _____

6. Any additional observations? YES NO

Observations: _____

7. Would you be willing to speak with the media about your experiences today? YES NO

If yes, please be sure to include a working phone number: _____

Thank you for completing this survey. If you would like to complete another survey, please move to a different bus stop and record your findings on a new form.

Reporting Findings:

Please call in your results (212-349-6460); fax to (206) 309-0998;

or submit via www.straphangers.org/BusCuts2010

AS SOON AS YOU CAN.

All results should be submitted by 12:00 noon June 28, 2010.